

Tweak Head Technology

ToneFreak[™] - Limited Warranty

ToneFreak is guaranteed to the original purchaser to be free of defective materials and workmanship for a period of six months from date of purchase. This limited warranty does not cover abuse, drops, liquid damage or other physical damage, misuse or any application outside normal operation. Factory unauthorized modifications are not covered by this warranty. Tweak Head Technology reserves the right to repair or replace any defective device or component at its discretion. All repairs must be performed by Tweak Head Technology to maintain warranty validity.

Out-of-Warranty Repairs

There is a US \$70 bench fee for out-of-warranty repairs, plus the cost of parts.

Sending Your Unit For Repair

1. Obtain a Repair Authorization Number. To obtain a repair authorization number, contact us via e-mail at support@tweakheadtechnology.com or call us at 978.501.5668

2. Download and complete the Repair Form at www.tweakheadtechnology.com/support. Be sure to include your Repair Authorization Number, your contact information, product details, and details of the problem(s) you are experiencing.

Neglecting to include any of this information will delay your repair.

3. Ship the unit including the completed Repair Form to:

Tweak Head Technology
119 Drum Hill Road, Suite 120
Chelmsford, MA 01824
USA

All shipping costs for out-of-warranty repairs are paid by the customer. Under warranty, we pay shipping costs to return the repaired unit to you.